



**Q: What do the DIP switches do?**

**A:** The following chart shows the functions of the 4 position DIP switch:

Switch	Function	OFF	ON
1	Codec Communications (RS-232)	Disabled	Enabled
2	Codec Type	Cisco	n/a
3	Reserved	-	-
4	Use microSD Configuration File	Disabled	Enabled

**Q: What are the default settings when the Configuration File is disabled? (DIP switch 4 Off)**

**A:** The following settings are used when the **RC5 Gen2 HE™** DIP switch 4 is off:

These settings are only applicable when Cisco Codec Communications are Enabled:

Parameter	Default Value
Heartbeat timeout interval	30 seconds
SCT device name reported to codec	SCT RC5 Gen2

**Q: What is the purpose of the RS-232 port?**

**A:** The RS-232 port can automatically report status and diagnostic data to Cisco codecs when connected with an SCT RCC-M013-1.0M 3-Pin to USB-A cable.

**Q: Are there any special settings when integrating with a Cisco codec?**

**A:** After logging into the Cisco web interface, navigate to Settings, SerialPort and verify the following parameters:

*BaudRate = 115200*  
*LoginRequired = Off*  
*Mode = On*

Be sure to click Save if you make any changes on this page.

**Q: What do the LEDs indicate?**

**A:** The LEDs on both the **RC5 Gen2 HE** and **RC5-CE** provide a good way to tell if the system is wired correctly and operating normally. Refer to the chart below for details.

Module	LED LABEL	LED STATUS	INDICATES
RC5 Gen2 HE	Power	Solid Green	Good Power
	FW	Blinking Green*	Good Firmware
	HDCP	Blinking Green	Non-HDCP Video is Present on SCTLINK
		Solid Green	HDCP Video is Present on SCTLINK
		Off	No Video is Present on SCTLINK
	OK/Link	Alternating Red/Green	Good Link
		Blinking Red	No Link
RC5-CE	Not labeled	Solid Green	Good Unit Power
		Solid Red	Faulty Unit Power
		Off	No Power

\*FW blink pattern changes when performing firmware update or writing the log file. Refer to the “RC5 Gen2 Firmware/Log Guide” under the Support page at [www.soundcontrol.net](http://www.soundcontrol.net) for details.

**Q: I’m installing in a secure environment. Are there any options to be in compliance?**

**A:** Some secure environments don’t allow memory card slots on devices. In the Tech Support Downloads section of [www.soundcontrol.net](http://www.soundcontrol.net) there is a special version of Secure firmware that will completely and **permanently** disable the microSD slot. Note: This is not reversible.