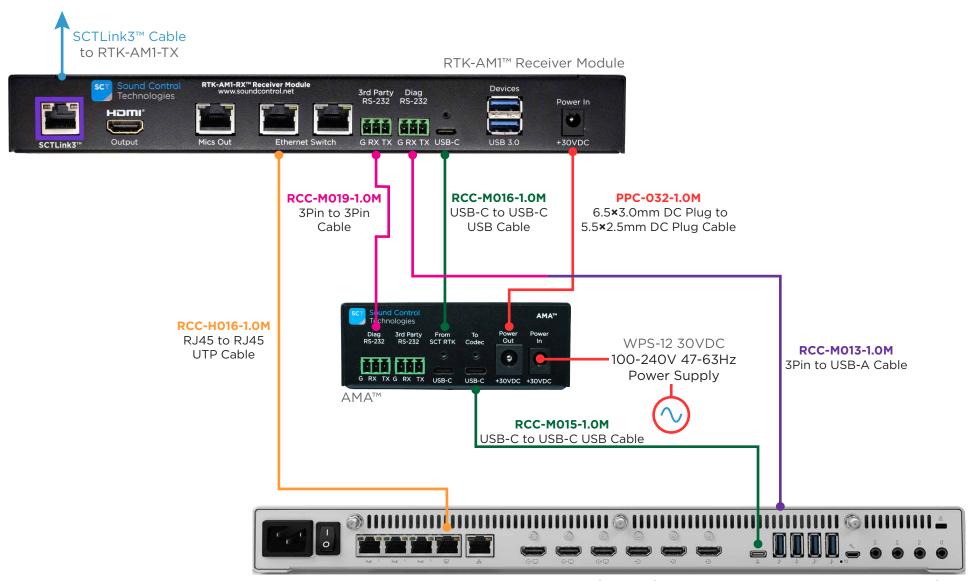


Updated: 10/03/2025



Cisco Codec EQ, Room Bar, Room Bar Pro, or Board Pro

RTK-AM1 Firmware Update Instructions for AMA Compatability

- 1. Remove the microSD card from its plastic case.
- 2. Insert the microSD card into the RTK-AM1-RX front slot.
- 3. Connect a link cable between the RTK-AM1-RX and RTK-AM1-TX. Apply power to both devices and verify that the Link LED is solid green.
- 4. Press and hold the Function button for 15 seconds until the green FW LED flashes quickly, then release button.
- 5. The FW LED will flash quickly in various patterns while the devices update.
- 6. Firmware update is complete when the FW LED returns to slowly flashing green. This may take up to 20 minutes.
- 7. Power cycle the RTK-AM1-TX and RTK-AM1-TX.
- 8. The microSD card can be removed at this point, if desired.

If you have any questions or issues feel free to contact Technical Support at +1 (203) 854-5701, option 3

https://www.soundcontrol.net/support/