



## Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

Product Information	
Model Numbers	RTK-AM1-A, RTK-AM1-B, RTK-AM1-C
Manufacturer	Sound Control Technologies, Inc
Address	22 S Smith St Norwalk, CT 06855

## Volatile Memory

This product contains: SRAM Memory

Size	User Modifiable	Function	Process for Clearing
264kB	No	Internal SRAM for product operation	Power cycle product

## Non-Volatile Memory

This device uses on-board Flash Memory.

Size	User Modifiable	Function	Process for Clearing
128Mbit	No	Product firmware storage	SCT hardware tool

This device uses on-board EEPROM.

Size	User Modifiable	Function	Process for Clearing
512 x 8 (4Kbit)	No	System information storage	SCT hardware tool

## Media

This device contains a microSD card slot for firmware updates and diagnostics. The card slot can be permanently disabled by loading the Secure version of firmware from the support section of [www.soundcontrol.net](http://www.soundcontrol.net)

## Summary

The RTK-AM1 does not have any mechanism to hold any audio samples, video images or user information.